



**MAJLIS PERBANDARAN AMPANG JAYA**  
**BAHAGIAN PERHUBUNGAN AWAM DAN SEKRETARIAT**  
MENARA MPAJ, JALAN PANDAN UTAMA,  
PANDAN INDAH, SELANGOR,  
55100 KUALA LUMPUR

**KERATAN AKHBAR**  
**03 SEPTEMBER 2018 (ISNIN)**

**AKHBAR**

**MUKA SURAT**

**The Star**

- Solution for 'sick' vehicles

01-03



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Tajuk Berita	Solution for 'sick' vehicles
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**Final journey:** MPAJ enforcement department officers using a crane to lift an abandoned car into the council's lorry to be sent to the depot. Most abandoned vehicles are just a skeleton of their former condition as their valuable parts have gone missing.

## Solution for 'sick' vehicles

Ampang Jaya Municipal Council has introduced a service to tow away unwanted vehicles for RM200 to prevent owners from abandoning them at undesignated spots. >2&3



## STAR METRO INFO BASE

## GOVERNMENT DEPARTMENT

ARKIB NEGARA	03-6209 0600
BANK NEGARA	03-2698 8044
CUSTOMS	03-7806 7200
FIRE & RESCUE	03-8892 7600
IMMIGRATION	03-8880 1000
INCOME TAX	1-800-88-5436
JABATAN ALAM SEKITAR	03-8889 1972
JAKIM	03-8886 4000
JPA	03-8000 8000
JPN (KL)	03-6201 1106
JPN (PJ)	03-7956 2634
JPI (KL)	03-4145 0800
JPI (SELANGOR)	03-5566 9595
JKR (PETALING)	03-78392400
JKR (FT)	03-92875436
KLSE - BURSA M'SIA	03-2026 5099
MANPOWER DEPT - JTR	03-8886 5555
METEOROLOGY	03-7967 8000
MIDA	03-2267 3633
MIMOS	03-8995 5000
POS MALAYSIA	1-300-300-300
REG OF COMPANIES	03-2299 4400
ROYAL CUSTOMS	03-8776 6575
SIRIM	03-5544 6000
SOCSCO	03-4264 5000

## EPF

HEAD OFFICE	03-2694 6566
CALL CENTRE	03-8922 6000
CHERAS	03-9200 3304
GOMBAK	03-6185 0780
KAJANG	03 8737 5223
KEPONG	03-6258 9521
KLANG	03-3325 1626
PETALING JAYA	03-8922 6000
PUDU	03-2078 6788
WANGSA MAJU	03-4149 9499
SHAH ALAM	03-8922 6000

## HOSPITALS

TUN HUSSEIN OMN NATIONAL EYE HOSPITAL	03-7718 1488
UM MEDICAL CENTRE	03-7949 4422
SERDANG HOSPITAL	03-8947 5555
PUTRAJAYA HOSPITAL	03-8312 4200
TENGGU AMPUAN RAHIMAH HOSPITAL	03-3375 7000
INSTITUT JANTUNG SHAH ALAM HOSPITAL	03-2617 8200
GHL	03-5526 3000
SELANGOR HOSPITAL	03-2615 6391
SELANGOR HOSPITAL	03-6126 3333

## RADIO/TAXI SERVICE

PUBLIC CAB	03-6259 2020
COMFORT	03-8024 0507
KLTEKSI	017-2733372
RADIO TAXI	03-9221 7600
SAUJANA	03-2162 8888
SUPERCAB	1-300-888-294
SUNLIGHT	03-9057 5757
CITYLINE	03-9222 2828
TELE TAXI	03-9131 8080
WIRA CAB	03 2144 3630

## POLICE STATIONS

PETALING JAYA HQ	03-7966 2222
BUKIT AMAN HQ	03-2266 2222
DAMANSARA UTAMA	03-7722 2222
SEA PARK	03-7874 2222
SELANGOR POLICE HQ	03-5514 5222
SHAH ALAM	03-5520 2222
SG BULOH	03-6156 1222
KOTA DAMANSARA	03-6142 2222
TAMAN TUN DR ISMAIL	03-7728 6222
SG WAY	03-7875 2222
AMPANG	03-4289 7419
BRICKFIELDS	03-9051 6222
CHERAS	03-9284 2222
DANG WANGI	03-2070 2222



MPAJ enforcement officers towing away an abandoned vehicle in Pandan Perdana after receiving a complaint. MPAJ conducts weekly Abandoned Vehicles Operations, but this can only be done on the weekends when traffic is lighter and there is generally enough room to manoeuvre the tow trucks.

By SHALINI RAVINDRAN  
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## Most cars dumped near workshops

Councillor: Motorists who cannot afford to pay for repairs normally leave their vehicles at repair shops

AMPANG motorists wanting to dispose of their broken down vehicles can now get the service of the Ampang Jaya Municipal Council (MPAJ), instead of abandoning them by roadsides and housing areas.

The service, introduced this year, however, is not free.

Owners are required to pay a small fee of RM200 as well as make a police report before the council can tow the vehicle away.

MPAJ is hopeful that this would reduce the number of abandoned vehicles in the municipality area.

It is estimated that over 1,000 vehicles are left abandoned at residential and commercial areas in Ampang Jaya.

Council president Abdul Hamid Hussain said the move would shorten the process involved in disposing of abandoned vehicles.

"If the owners surrender their vehicles to us, we do not have the additional task of tracking them or checking with other agencies before disposing the vehicles," he said.

MPAJ press relations officer Norhayati Ahmad said most vehicle owners tend to abandon their vehicles because they do not know how or where to properly dispose them.

"Before calling the council's towing service, the owner has to make a police report stating that they are the legitimate owners and the bank loan has been settled.

"The RM200 fee is a minimal fee to offset the towing charges and storage fees," she said.

Norhayati said the council received numerous complaints from the public regarding the inconvenience caused by abandoned vehicles.

Last year alone, MPAJ received about 800 complaints regarding abandoned vehicles.

"Most complaints are about abandoned vehicles in commercial areas that take up parking spots.



MPAJ enforcement officers preparing a dilapidated vehicle in Pandan Perdana to be towed away during a weekly operation. The council estimates that there are more than 1,000 abandoned vehicles in the municipality.

"We also receive many calls from residents in low-cost flats to tow away neglected vehicles. If it is in a private area, we will have to charge the Joint Management Board the towing fees," she said.

MPAJ councillor R. Moganraj

said areas with many car workshops had one of the highest numbers of abandoned vehicles.

Vehicle owners, who cannot afford to pay for repairs, normally abandoned their cars near car workshops, he added.

"Some did not expect the high charges while others encounter problems in obtaining replacement auto parts as some models are obsolete," he said, adding that the workshop operators would resort to abandoning the vehicles around





One of the abandoned vehicles that was transported to the MPAJ Abandoned Vehicles Depot in Pandan Indah.



The MPAJ vehicle depot in Pandan Indah has reached maximum capacity, partly due to the long disposal process.



MPAJ will issue notices for the vehicle owner to remove his car within a period of between 24 hours and 14 days before the vehicle is towed away.



**TRAFFIC MATTERS**

MMC Gamuda has announced the following traffic management plans to facilitate MRT works:

- Continuation of an intermittent full night closure of an 80m-stretch of Jalan Jinjang Utama in the Kuala Lumpur-bound direction connecting to Jalan Kepong. This is between 10pm and 5am until Nov 16. Traffic will be diverted onto a contraflow lane to get around the closure.
- Continuation of road realignment for a 100m stretch of jalan Kepong in Pekan Lama Kepong, in the Sungai Buloh-bound direction only, for 24 hours until Feb 22 next year. Two lanes will still be available to traffic.
- Continuation of an intermittent full night closure of stretches of Jalan Kepong in the Jinjang-bound direction near Aeon Jusco Kepong. The closure takes effect between 10pm and 5am, until Nov 30. Motorists are advised to pay attention to the safety signage to get around the closure via detours.
- Continuation of night closure of several stretches of the left-most lanes of Jalan Kepong in both directions passing through Jinjang Utara, as well as around Kepong and Metro Prima. This is between 10pm and 6am until Nov 30.
- Continuation of an emergency lane closure of a 1km-stretch of the sliproad from the New Pantai Expressway (NPE) exiting to the KL-Seremban Highway (NPE) in the KL-bound direction. This will happen intermittently throughout the day until Sept 21.
- One-way traffic flow on Persiaran KLCC/Jalan Lumba Kuda from Persiaran KLCC/Jalan Binjai towards Jalan 1/68B (near former Pelita Restaurant, Jalan Ampang). This new traffic management plan at the said location to facilitate the construction works for the underground MRT KLCC East Station which is part of the MRT Sungai Buloh-Serdang-Putrajaya (SSP) Line Project. For details, visit [www.mymrt.com.my](http://www.mymrt.com.my) or call the MRT Hotline at 1-800-82-6868.

**PARKING DISCOUNT**

DBKL is offering special rates for road users until Sept 30 to settle their traffic compounds. These are limited to parking offences and not applicable to blacklisted offences or cases that have been recorded in court. The special rates for motorcycles, light vehicles (cars, vans and small lorries) and heavy vehicles (large lorries, buses and trailers) are RM20, RM30 and RM50 respectively. Payment can be made at DBKL counters and payment kiosks, post offices, online portals like [www.mysg.com](http://www.mysg.com) and e-bayar, or through the DBKL Mobis mobile application.

**MUSICAL PERFORMANCE**

British R&B sensation Jay Sean, known for his chart-topping Bhangra-R&B fusion beats that took the UK by storm, will be at Saro Lounge for a one-night-only performance. For details, call 016-266 3627 (Mark) or 010-217 3303 (Afiq) for reservations.

**ORIGAMI RABBITS**

In conjunction with the Mid Autumn Festival, Sunway Putra Mall invites the public to participate in its bid to enter the Malaysia Book of Records for having 8,888 paper origami rabbits at its main concourse on Sept 6 from 2.30pm to 5pm. For details, visit [www.sunwayputramall.com](http://www.sunwayputramall.com)

**DIKA REUNION**

Dika College, a specialist in early childhood education, will hold its second reunion from noon to 4pm on Sept 16 at MTree Hotel, Puchong Jaya. This year's theme is Move Star. The event is open to current and ex-students. College chairman Tan Sri Dr Abdul Rahman Arshad will be present. For details, call 012-614 3948 or email [mohandallumal@gmail.com](mailto:mohandallumal@gmail.com)

the area. "The operators have conveniently left the vehicles at the spots and they have become an eyesore and a potential Aedes mosquito breeding spots," he said. He added that some owners would also leave their vehicles when they default on their monthly payments for car loans. In 2016, 497 vehicles were disposed of and this figure increased to 527 vehicles in 2017. As of June this year, 234 vehicles have been disposed of by the local council.

**Red tape involved**

There are several criteria that MPAJ considers in determining the length of time given to owners before vehicles are towed away. For vehicles deemed to be an obstruction, a 24-hour notice is issued to the owner before the council tows it away. "Generally, we allow either three, seven or a maximum of 14 days for the owners to remove their vehicles. "After the notice period, we will remove the vehicle and take it to our Abandoned Vehicles Depot in

Taman Melawati and Pandan Indah. "Then we will check with the police and Road Transport Department (JPJ) to determine if the vehicle was involved in any crime or has outstanding summonses. "This is a long and tedious process, so we hope to shorten it by having owners come to us to dispose their unwanted cars," Norhayati said. Currently, it can take a minimum of three months to a year for the local council to remove an abandoned vehicle. With multi-agency involvement, the long process is causing a pile-up of vehicles at the depots. In March, Abdul Hamid announced that they would dispose of towed vehicles that were unclaimed by owners within three months. He said the task would be carried out every quarterly over the year to free up more space in the depots. The depot in Taman Melawati has a 250 vehicle capacity, while the Pandan Indah one can fit up to 500 vehicles. A new depot in Taman Putra Sulaiman is expected to be operational soon, with a capacity of 150

vehicles. "However, the yard capacity in Pandan Indah has reached maximum capacity, while the one in Taman Melawati is already 70% full. "Things are looking up now as the Transport Ministry recently announced that it intended to speed up the process for local authorities to dispose of abandoned vehicles to under one month, from six to 12 months currently. Transport Minister Anthony Loke said the ministry would finalise the standard operating procedures for local authorities by the end of this year so that it can be implemented early next year. Loke said JPJ would be instrumental in accelerating the identification of owners of abandoned vehicles, so that the local authorities could decide quickly whether to dispose of the vehicles. The public can call the MPAJ hotline at 1800-22-8100 or the Department of Management Services at 03-4285 7015 for more information.



Moganraj says that as of June, 234 vehicles were disposed of in Ampang Jaya.



Abdul Hamid says new service helps them to trace vehicle owners.