

MENARA MPAJ, JALAN PANDAN UTAMA, PANDAN INDAH, SELANGOR, 55100 KUALA LUMPUR

KERATAN AKHBAR 4 DISEMBER 2017 (ISNIN)

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KUALA LUMPUR 3 Dis. - Jaringan Melayu Malaysia (JMM) menggesa wakii rakyat DAP, Tiene Wary Mangan dan Majlis Perbandaran Ampang, Jaya (MPAI) menjelaskan status pembinaan sebuah kelab malam di atas tapak yang atahun di atas tapak yang atahun di diwartakan sebagai pasar di Taman Muda, Ampang, Saya (MPAI) menjelaskan status pembinaan sebuah kelab malam di atas tapak yang atahun lalu yang menjalankan aktiviti pernia man Muda, Ampang, Sayawang-dan di atas tapak yang atahun lalu yang menjalankan aktiviti pernia man Muda, Ampang, Sayawang-dan di mangan di atas tapak yang di atahun lalu yang menjalankan aktiviti pernia man Muda, Ampang, Sayawang-dan di mangan di atas tapak yang di atahun lalu yang menjalankan aktiviti pernia man buda sete beberapa persancangan bandar yang dikelu-arkan MPAI, jelas menunjukkan an unsur rasukan belm walah di hadapan tapak pasar targak tarahun di tabahun tu banda tahun lalu yang menjakan bana terabah 190 penlaga pasar atan buda sete beberapa persancangan bandar yang dikelu-arkan MPAI, jelas menunjukkan an unsur rasukan belm walahun perkata tersebut di atas tapak tersebut adalah pasar dan setelah disemak, ia masih berstatus sama sehingga hari ni serta belum ditukar untuk tujuan komersial. Menurutnya, apabila peniaga mengajukan perkara itu kepada Suru-ahkan perkara itu kepada Suru-ahk



AZWANDDIN Hamzah menunjukkan laporan polis bersama komuniti penjaja Pasar Taman Muda Ampang di hadapan kompleks penjagaan yang diwartakan untuk tapak pasar di Ampang, Kuala Lumpur, semalam. - UTUSAN/DJOHAN SHAHRIN SHAH



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PROJEK PEMBANGUNAN PUSAT HIBURAN KELUARGA DI TAMAN MUDA Bukti salah guna kuasa akan ke SPRM BH MIS 15

4/12/2017

Semakan dengan SSM dapati status asal lot diwartakan sebagai tapak

Oleh Faris Fuad, Ilman Hafizuddin Raflee dan Farah Diana Baharudin bhnews@bh.com.my

pasar baharu

MAMpang

aringan Melayu Malaysia (JMM) akan menyerahkan bukti dan dokumen yang di-dakwa mengandungi bukti salah guna kuasa berhubung projek pembangunan pusat hiburan ke-

luarga di Taman Muda, di sini. Presidennya, Datuk Azwanddin Hamzah, berkata ia akan diserah-kan kepada Suruhanjaya Pence-gahan Rasuah Malaysia (SPRM) pada Jumaat ini.

pada Jumaat ini. Tindakan itu, katanya, selepas semakan pihaknya dengan Suru-hanjaya Syarikat Malaysia (SSM) mendapati status asal lot terbabit diwartakan sebagai tapak pasar ba-

Tak patuh peraturan Katanya, ia menunjukkan kemung-kinan ada pihak tidak mematuhi peraturan dan undang-undang se-hingga projek pembangunan pusat hiburan keluarga di Lot PT 15215, Jalan Bunga Tanjung 8B, Taman Muda itu dapat diluluskan. Sehubungan itu, beliau mem-persoalkan wakil rakyat di kawa-san terbabit serta Majiis Perban-daran Ampang Jaya (MPAJ) ba-

daran Ampang Jaya (MPAJ) ba-gaimana projek itu diluluskan.

"Kira-kira 35 peniaga di Pasar Taman Muda yang berniaga lebih 30 tahun sudah dijanjikan pasar baharu oleh MPAJ. Jadi, saya ku-rang faham adakah MPAJ berse-tuju dengan pasar sedia ada (Pasar Taman Muda).

"Malah, kami dimaklumkan sya-rikat yang diberi kuasa melaksankat yang diberi kuasa melaksa-nakan projek pusat hiburan itu juga baru ditubuhkan. Bagaimana ia diberi kepercayaan untuk me-laksanakan projek sebegitu, seperti terdesak dan mahu dilaksana ter-gesa-gesa," katanya. Beliau berkata demikian selepas meninjau lot tanah terbabit ber-sama presiden persatuan penjaia

sama Presiden Persatuan Penjaja dan Peniaga Kecil Taman Muda Se-langor, Chow Chee Keen, semalam.

Azwanddin berkata, JMM akan turut menyerahkan laporan kepa-da Polis Diraja Malaysia (PDRM) berkaitan ugutan diterima peniaga di pasar berkenaan berkaitan isu itu.



Azwanddin bersama ahli Persatuan Penjaja Taman Muda membantah pembinaan projek pusat hiburan keluarga di tapak pasar di Taman Muda, Ampang, semalam.



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Motorists now need only report a pothole through the Waze application that is linked to local councils in Selangor, and soon to the Public Works Department, for potholes to be filled within three to five days. — filepic

By SHALINI RAVINDRAN and OH ING YEEN

THERE is a mobile app for everything these days. From one that curate the best places to eat, to an app that helps you find the nearest public toilet, new mobile apps are hitting the market every day.

Even local authorities are jumping on the handwaren with

The ven local authorities are jumping on the bandwagen with a range of apps as their additional channels of engagement with the public especially their ratepayers. The local councils have worked with app creators to jointly develop and tailor these apps to municipal needs.

While some, like those related to parking and compound payment apps are well used, others have not been received well by users. Several community leaders in Kuala Lumpur said they preferred to contact the local authority directly instead of using mobile apps.

to contact the loca autonity directly instead of using mobile appropriate and the local properties of the local properties of

ietters and emails.

"Sometimes, I would even have
to call the respective units or
departments to get an update.

"Acknowledging and responding
"Acknowledging and responding
from the public within one or two
weeks must be a SOP for all at
DBIK," he added.

Kuala Lumpur resident T.
Reena, 29, said she was sceptical
of apps that required personal
information during registration.

"Some of the apps like KLCares
and iClean Selangor require handphone numbers and even identify
card numbers.

"I would not want to give such
personal information out as I do
not know how much protection
there is for my information," she
said, adding that providing an

75 MIS 2/34/5-4/12/2017 App way to govern

Local councils adapt with the times by introducing mobile solutions for public convenience

email address should be sufficient.
Since it was first introduced by
Kuala Lumpur City Hall (DBKL)
early this year, the eDrive DBKL
has only received a 2.5 stars rating
with some 1,000 downloads from
Google Play Store.
While there were some positive
reviews, most said they found the
mobile app inconvenient to use,
while others lamented that it did
not provide real-time data.
The app is linked to the
Integrated Transportation
Information System (Itis) that
allows road users to check on traffic and plan their journey.
It is the FlorDardisis highpy popular is the FlorDardisis highpy popular is the FlorDardisin gap
which allows users to pay parking
fees via their smartphones. And in
some cases, motorists are also able
to pay for parking compounds
using the same method.
Developed by Leading
Innovative Technologies &
Systems San Bid (LITS), the app is
currently being used in the jurisdiction of five local councils in
Selangor.
It was previously reported that

diction of five local counters as Selangor. It was previously reported that the app had been downloaded more than 10,000 times across all councils. Taman Permata resident Jason Lim. 25. said he only used

Lim, 25, said he only used FlexiParking app to pay for park-

ing.
"Since the app was introduced here, it has been my go-to method to pay. It saves time and I do not have to scratch out a parking cou-

"It was worse previously when there was only the parking machines as most were usually faulty," he said. Shah Alam City Council (MBSA)

Shah Alam City Council (Whosa) Corporate Communications head Shahrin Ahmad said both the i-Adu and FlexParking apps were well received as they enabled the public to file complaints easily, which helped save time.

"In this era of information technology, MBSA has also taken steps to provide quick service to the community, especially when the public do not have the time or the inclination to fight through traffic congestion to lodge a complaint or settle similar matters at the counters in the council's office. "Therefore, we have introduced these mobile apps to enable the public to interact with the council or file complaints with ease," he said.

or file complants wur ease, re-said.

He added that FlexiParking had
13.867 users to-date and the coun-cil anticipated that the number would increase as the ap was equity.

Subara Jaya Municipal Council (MPS) Public Relations senior assistant director Asfarizal Abdul Rashid said the Aduan MPSI aon was developed in

MPSJ app was developed in 2011 and the council was currently in the process of updating it.

ing it.
"The public can file complaints or alert the council on matters such as damaged public facilities, attach photos related to their complaints, and add a location.

"This ensures that we get the correct information, especial-ly the location," he said said. He added, "It is convenient for users because they can MPAJ president Abdul Hamid Abdul Hussain showing artwork for the banner announcing the council's mot parking app.

carry out all these tasks on their smartphones instead of having to download the relevant forms to a computer and attach the files to the email.

"With these mobile apps, the public can also check the status of their complaints and find out if the problems have been rectified."

*StarMetro experimented with a couple of the apps.

As we downloaded the apps, we saw that there were both praises and criticisms in the comments and criticisms in the comment with a some received the thumbs-up for usefulness, there were several that have not been updated for years, while others are said to be not usen-friendly. are said to be not user-friendly. For example, we downloaded the Intelligent Response Selangor (i-RS) app and the startup page



service alerts for bus routes as well as locations of bus-stops.



Aduan MPSJ is developed by MPSJ for users to report problems regarding public facilities. Currently, it is only available on Google Play Store.

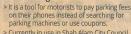
only has a sign-in function, pre

only has a sign-in function, pre-sumably for registered users. We found the website and it also did not have a registration page. The Aduan MPSJ app requires users to pre-register on the MPSJ website. It was easy enough to use; users are required to key in the type of complaint or sugges-tion as well as the location, and they can also attach several photos to the complaint. The local authorities are to be

The local authorities are to be lauded for keeping up with the times by initiating such apps. However, they should also be aware that it is equally vital to continually update and improve these apps.

Mobile Apps developed by local authorities





Currently in use in Shah Alam City Council as well as the Kajang, Selayang, Ampang Jaya and Sepang municipal councils.

Users can register up to six cars and the app will send a notification 10 minutes before the parking period is about to expire.

- The app was recently updated to include parking compound payments which is available in the Ampang Jaya, Selayang and Kajang municipal councils
- It is available on both Google Playstore and Apple App Store.

iClean Selangor

- > The iClean app allows residents to submit waste related and public cleansing complaints to KDEB Waste Management
 - > Users need to state their complaint, location and picture
 - via the app for action to be taken.

 > The app is currently available for residents under the Klang, Selayang and Ampang Jaya municipal councils
 - > It is available on both Google Playstore and Apple App Store.

eDrive DBKL

- > Developed by Kuala Lumpur City Hall (DBKL), the app is linked to the Integrated Transportation Information System that allows road users to check on traffic and plan their journey.
- > Users can view images from 40 stationary cameras installed on major roads in Kuala Lumpur, including Jalan Syed Putra, Jalan Mahameru and the Kuala Lumpur-Seremban Highway.
 - > The images are refreshed every three minutes.
 - The app also has the Parking Guidance Information System that provides the number of parking spots available at 14 shopping malls in KL.
 - > Currently only available in Google Play Store.

i-Adu

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- > The app by MBSA allows users to file complaints, attach pictures and identify the location on a map.
 - > Users are also able to monitor the status of their complaints through i-Adu. > Currently only available in Google Play Store.

PJ City Bus

- > Allows users in Petaling Jaya to access real-time transit information and service alerts for the bus routes, locate the nearest bus stop and track the estimated bus arrival
 - > Currently only available in Google



75 mls = \$3 4112/2017 Intelligent Response Selangor (i-RS)

- > Data on pothole reports is extracted from Waze Connected Citizens Program into the i-RS application.
- > Council engineers assigned to the reports will investigate and update the progress using the mobile
- i-RS is developed for 12 local councils of Selangor.



Selangor Intelligent Transport System

- One of Selangor's initiative under the Smart Selangor Delivery Unit (SSDU) to enhance the service of Smart Selangor Bus to plan their bus journey better.
- > Users can access all the information on the free bus service provided by all local councils in Selangor.
- Information such as estimated time of arrival is provided for each stop covered by the bus service.

KLCares

- > This app was created to facilitate the management of public complaints where users can report on various issues while on-the-go
 - > The complaints will be channelled to DBKL's call centre, vetted or verified and then assigned to the respective
 - > They can even attach photographs to support their complaints.
 - > Currently only available in Google Play Store.

CePAT

- > The newly launched app by DBKL uses Telegram as a platform for the public to get updates on disasters and improve on action taken by government agencies.
 > It connects agencies like Meteorological Department and Fire and Rescue Department and the public to give information on disasters faster and more efficiently so that response can be quicker, more organised and effective.
 - - >Users can also receive information on rainfall, air pollution index, warnings on floods, landslides, accidents, fires, fallen trees, earthquakes, tsunamis and temporary relocation of flood victims.
 - > To use the app, users need to download the Telegram app and search for @mycepat on the app.
 The Telegram app is available on both Google Playstore and Apple App Store.



SmartPjenforcement

- > Developed by the Petaling Jaya City Council for users to check their parking compounds or if their vehicles have been blacklisted.
- > Currently only available in Google Play Store.

Aduan MPSJ

- > Developed by the Subang Jaya Municipal Council for users to report problems regarding public facilities.
- > Currently only available in Google Play Store.

