

MAJLIS PERBANDARAN AMPANG JAYA BAHAGIAN PERHUBUNGAN AWAM DAN SEKRETARIAT

MENARA MPAJ, JALAN PANDAN UTAMA, PANDAN INDAH, SELANGOR, 55100 KUALA LUMPUR

KERATAN AKHBAR 11 MEI 2017 (KHAMIS)

AKHBAR	MUKA SURAT
Utusan Malaysia	
- ' Jangan guna jalan kami'	34
The Star	
- Return of parking coupons in PJ	02-03



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Dealing with faulty parking machines in KL

By VIJENTHI NAIR vijenthi@thestar.com.my

CITY motorists who are lucky enough to find a public parking bay have to count their lucky stars if the parking machine closest to them is in perfect order. This is because 7% of the parking machines in Kuala Lumpur are faulty. From motorists' experience and a check by StarMetro, many of the parking machines' buttons do not work properly in Bangsar and Sr Petaling. Users have to press the buttons multiple times before their vehicle numbers can register.

ter.
Committy manager Joy
Chong, 29, said the parking
machines in Bangsar, where she
works, were always out of order.
"One day, I called the customer
service number on the machine to

complain and the person on the line was helpful and advised me to download the JomPay application, where I can buy prepaid token and use them via the mobile application.

"I go to Bangsar every day and this prepaid service saves us the hassle of paying for parking.
"I hope more people will use this application and say no to coins," she said.
Housewife K.Eswari, 55, said it was very frustrating when the parking machines did not work.
"Often times the 'Enter' button does not work at machines in Sri Petaling commercial centre.
"I walk from one machine to enother until I find one that works. "It is a waste of time especially after circling multiple times to find a public parking bay, which is the cheapest option here," she said.
Last year, Kuala Lumpur City

Hall (DBKL) appointed Yayasan Wilayah Persekutuan (YWP), the welfare arm of Federal Territories Ministry, to manage the city carpark system.

YWP consultant Daruk Nik Haidi Nik Mohamad said about 121 parking machines had problems with the buttons.

"The number keeps changing as the technical team is doing their best to change the parts.
"They repaired the machines in Taman Tun Dr Ismail (TTDI) not too long ago.
"The sensors are very sensitive and it has been coated with high-intensity coating or layer that is used worldwide, similar to the system used on automated teller machines and petrol pumps. "But there are people who continue to vandalise these machines and it is a challenge for us to maintain them well.

"All the machines are insured

"All the machines are insured and we are not affected in terms of cost. These unscrupulous people's actions only cause inconvenience to the public," he said.

Nik Haidi said frequent users were encouraged to buy the monthly pass, which does not require any dealing at the machines.

"JomPay is popular in areas like Bangsar, Hartamas and TTDI. About 8% of total gross income per month comes through JomPay.

"On any one street, parking machines are not far from one another, as each machine caters for an average of about 20 bays only," he said.
He said there were 1,741

orly," he said.

He said there were 1,741 machines to serve about 35,000 parking bays and another 250 machines were due to arrive this month for 5,000 new bays.

A motorist in Petaling Amotorist in Petaling Jaya leaves a small note on his dashboard that reads 'Parking meter rosak'. This is a common thing to do to notify officers that the parking fee was not parking fee was not paid due to the faulty



Since the parking coupon system was introduced in Klang, the local council has received positive feedback and complaints have reduced.

paid the parking fee and if the amount is sufficient.

Other councils using the mobile parking app in Selangor are Sepang Municipal Council, Kuala Langar District Council and Ampang Jaya Municipal Council, Klang Municipal Council (MPK) has been using the parking cou-

pon system since they took back parking management from a con-cessionaire in 2011.

cessionaire in 2011.
"We have over 560 vendors licensed to sell the coupons throughout the town and we have received positive feedback since this change took place," said MPK Corporate Communications directions.

tor Norfiza Mahfiz.

She said motorists were pleased that they no longer had to search for a parking machine or look for

"The complaints about faulty parking meters and other parking woes have reduced a lot since we implemented the coupon system,"

she noted.

After parking coupons were introduced towards the end of 2011, enforcement officers issued only about 60,000 compound notices related to parking offences, compared to more than 143,000 compounds in the previous warr. ous year.



SUBSCRIBE TO THE STAR SUBSCRIBE TO THE STAR Visit the Star Media Group booth at 'Konvensyen Hartanah' at Kl. Sogo (Level '7) from May 11 to 14 between 10.30am and 9pm, and at Dream Car Expo at Mid Valley Exhibition Centre (Hall 2, booth no B46) from May 12 to 14 between 10am and 9pm. Subscribe or renew The Star burdle 8, eDose and the that this

bundle & ePaper, and get attractive freebies with your subscriptions. All gifts and freebies are while stocks last.

NO DISCOUNT BY DBKL NO DISCOUNT BY DBKL Kuala Lumpur City Hall (DBKL) has denied rumours that it had issued a statement offering a "promotion rate" of RM10 to settle a summons, as stated in a viral message on social media. Those who wish to check their compound notices can refer to https://appsys.dbkl. gov.my/ezill/mdex.asp or at Counter 13, Menara DBKL, Jalan Raja Laut, Kuala Lumpur.

MBPJ MEETS THE PEOPLE
Petaling Jaya City Council (MBPJ) is organising a Meet the Customers Day tomorrow from 8am to noon at Tingkat 1, Ibu Pejabat MBPJ, Jalan Yong Shook Lin. Call 03-7956 3544.

CHARITY WALK POSTPONED CHARITY WALK POSTPONED
The Sempio I charity Enumals at the IL.
Bird Park that was scheduled to take
place on May 13 has been postponed to
july 15 due to unavoidable ricrumstances. The Race Kit Collection day also has
been rescheduled to July 3 and 9, from
11am to 4pm. Notification on the postponement date has been sent to participants via email on May 2. For details,
visit http://bome.bona.asia/
SempoiCharityFunWalk2017.aspx

MUSEUM VISIT
The Lincoln Medical Museum is inviting Form Five students to visit their premises on May 17 from 2pm to 5pm in conjunction with the International in conjunction wire international Nurses Day celebration at Lincoln University College campus, Jalan Stadium S57/15, Kelana Jaya. There will be free health screenings, a blood dona-tion drive, Jumbo sale and other activi ties. For details ,visit http://lincolnluc. eventbrite.sg.

HEALTH FORUM

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In conjunction with Mothers and Fathers
Day, Tropicana Medical Centre will
organise a public forum on Parents Day
on May 13, from 2pm to 4,30pm, at its
premises located at 11, Jalan Teknolog, 1915, Kota Damansara, Petaling Jaya.
The topics covered are: "Understand your
gastor," "Pacemaker – When do you now
gastor," "Pacemaker – When do you now
free, For details, call 019-790, 7507
(Hilm), 018-211 1079 (Fazulie) or email
fazuliemn@tmclife.com

BLOOD DONATION DRIVES

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PIKAM is organising a blood donation drive on May 15 from 9am to 4pm at SIK (T) Simpang Lima, Taman Sri Andalas, Klang, For details, call 012-291390 (Alagappa).

There will be a blood donation drive on May 18 and 19 from 11am to 4pm at the 18th 10wer Lobby, Jalan Impact, Cyber 6, Cyberjaya. This is organised by Shalfsbury Square and the National Blood Bank.

FREE MEDITATION COURSE

A Mindfulness Meditation 9-Lesson Beginners' Course will take place from 7.30pm to 9.30pm for nine Wednesdays starting May 17 at the Buddhist Maha Vihara, Brickfelds Xuala Lumpur. Admission is free. For details, call 016-323 7342 (Shymin) or 019-277 8259 (Lim)

CULTURAL SHOW IN KL

At 8pm every Saturday this month, there is a cultural showcase at Central Market in Kuala Lumpur, where visitors can enjoy the beauty of multiculturalism in Malaysia and dance along during fun 'Joget Lambak' session.





There are over 700 parking machines in the city to cater for about 21,000 parking bays and today over 50% of them are faulty