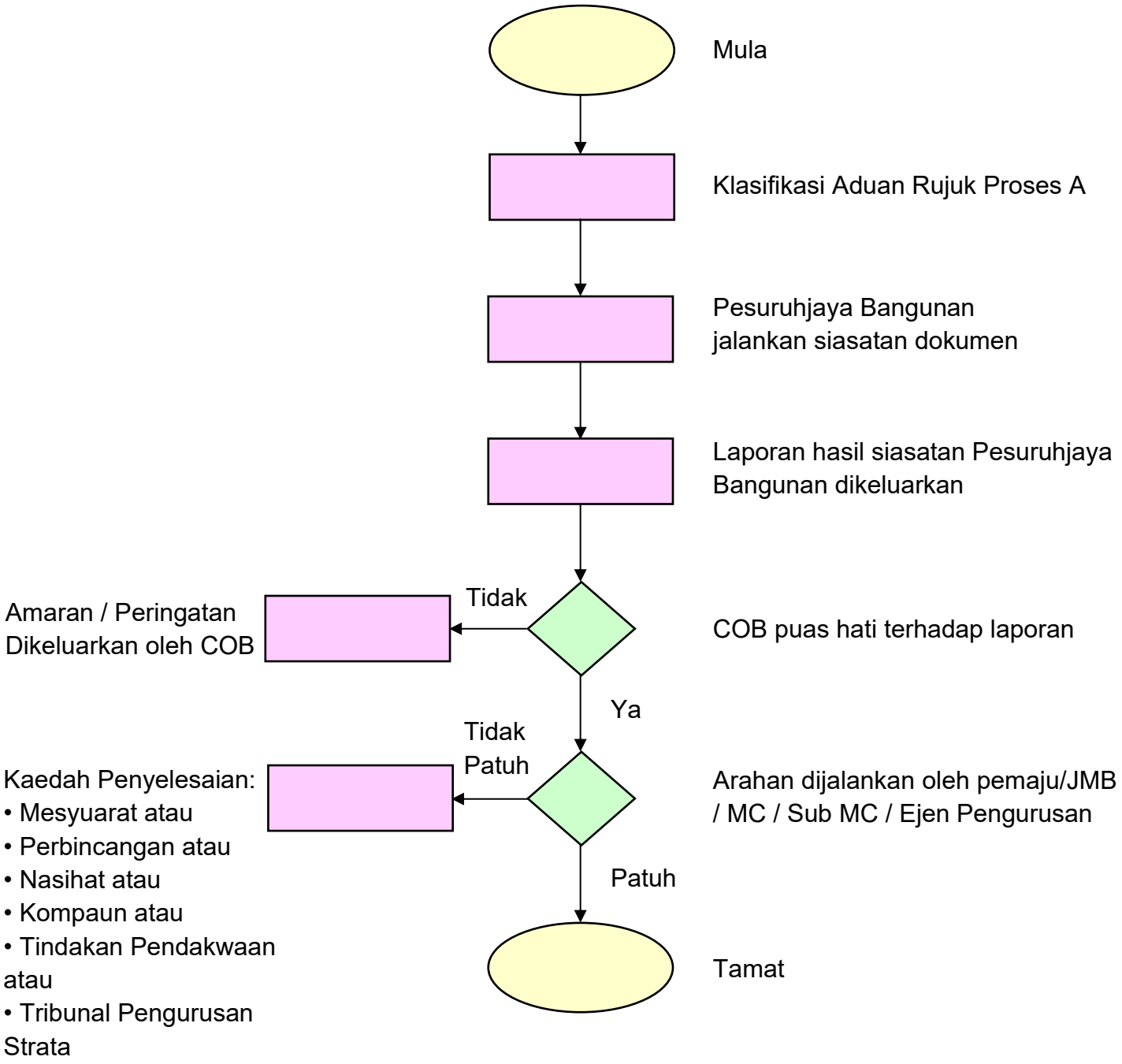CARTA ALIR TINDAKAN PESURUHJAYA BANGUNAN TERHADAP ADUAN BERKAITAN KEWANGAN DAN AKAUN